From: Michael Chevedden <chevedden@imagespm.com>.

Sent:12/10/2008 12:02 PM.

- To:[-] "Mark T. Kubota" < Mark Kubota@toyota.com>.
- Cc: [] George Morino <george_morino@toyota.com>;Richard Jung <Richard_Jung@toyota.com>;Benjamim Hammond <Benjamin_Hammond@toyota.com>;Wayne Hutchinson <wayne_hutchinson@toyota.com>;Tyson Siekiera <Tyson_Siekiera@toyota.com>;"Joan J. Marino" <Joan_Marino@imagespm.com>.

Bcc: [-]

Subject: Mtg Summary.

Mark,

the following is a quick summary of today's meeting.

- 1. Confirm ISPM provides quotes on all work moving forward in advance
- 2. Remail Region/Dealer letters to be supplied by TMS
- 3. Every effort will be made to have the Region/Dealer letters in black only no color
- 4. Continue to look at ways to reduce cost of USTT owner mailings
- 5. Make more economical selections regarding paper and ink as it applies to Scion and Prius jobs
- 6. Mark will provide a VIN list detailing which records to include in initial 80D owner mailings
- 7. ZTH owner mailing will go on hold after the 1st 10 drops until further notice
- 8. 8R10 US owner letter booklets need to be approved asap today
- 9. ISPM owe TMS CDs and VIN uploads for 80C and 8R9
- 10. 70F Mexico and 8R9 are ongoing
- 11. Balance of jobs will roll into 2009
- 12. Email my vacation schedule
- 13. Proceeding with consolidated website will show links before going live

Let me know if you wish to add anything else.

Mike Chevedden

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